



IJSSELLAND

Information after a report

You are receiving this leaflet because someone is concerned about what is happening at your home and has reported this to Veilig Thuis IJsselland. This leaflet provides information about what happens after a report is made and what you can expect from Veilig Thuis.

Someone has made a report

Anyone who is concerned or suspects domestic violence can report this to Veilig Thuis. This can be a professional, such as the police or a teacher, but also someone in your personal environment. The person who reported it has probably already discussed this with you. Sometimes a report is made anonymously. This means Veilig Thuis knows who made the report but must keep this person's identity confidential.

What happens after a report

When Veilig Thuis receives a report, it is our legal duty to assess the situation carefully. After a report, we will inform you as soon as possible and you have the right to view the report. We will listen to your story and assess the safety of the situation. This is called a safety assessment. During this assessment, we evaluate whether there are unsafe conditions due to domestic violence and what is needed to eliminate the concerns.

If contact with Veilig Thuis cannot be delayed, our crisis service is available 24/7. Safety is always our top priority. Is there an immediate danger to life? Call 112.



Local support services

If help is needed, Veilig Thuis involves the local team in your municipality. This team consists of professionals familiar with your area and experienced in care and support. One of them will contact you to discuss the situation, listen to your story and look together at what is going well and what you want to achieve yourself.

A safety plan

If the report shows that the situation has been unsafe for a longer time and cannot be arranged immediately, Veilig Thuis can draw up a safety plan together with you. In this plan, we describe what is needed to ensure safety for everyone. We call these safety conditions. We also agree on what needs to happen in the future to meet these conditions. These are the safety agreements.

Investigation

Sometimes, it is not immediately clear what is happening in your home. In that case, Veilig Thuis will investigate whether domestic violence is taking place. To get the clearest possible picture of the situation, an employee of Veilig Thuis will talk and listen to you.

The employee will contact everyone in your household. If needed, the employee may ask, for example, your general practitioner, the youth health care, or the school about their view of the concerns. If the investigation shows that a safety plan is necessary, Veilig Thuis will create one with you. If it appears that there is no domestic violence, Veilig Thuis will record this and inform you accordingly.



Monitoring: Safety now and in the future

If Veilig Thuis has created a safety plan with you, they will continue to monitor the situation. Veilig Thuis does this by maintaining contact with you and any involved support services. This is called monitoring.

Veilig Thuis monitors:

- Whether the safety conditions are being met;
- Whether the agreements are creating a safe situation;
- Whether attention is also being paid to the process of recovery.

We will discuss with you how often, with whom, and when Veilig Thuis will have contact. Veilig Thuis will close your case if everything has gone well for more than six months after the last contact.

Cooperation

Veilig Thuis works together with expert professionals from various organizations, including the local team, support services, doctors, schools, police, the justice system, and the Raad voor de Kinderbescherming (Child Protection Board). If you agree, we can also work with people who are important to you, such as family or friends.

What are your rights?

Veilig Thuis believes it is important that you are aware of your rights. You can find detailed information about your rights at www.vtij.nl. You can also call 0800-2000 for more information.

Here are some important rights you have:

- You may always bring someone with you to conversations with Veilig Thuis;
- You have the right to view your file;
- If you feel you have been treated unfairly or given incorrect information, Veilig Thuis will listen to you. During a conversation, you can explain why you are dissatisfied and what you would like to see changed. You have the right to be supported in this by a professional confidential advisor.

Do you have any questions?

We understand that you may still have questions after reading this leaflet. You can always contact Veilig Thuis IJsselland via [0800-2000](tel:0800-2000). You can also ask your contact person directly.



What is domestic violence?

Domestic violence, also known as violence in relationships of dependency, takes place in a private setting and is committed by partners, parents, children, other relatives, or family friends.

- Neglect, such as failing to provide parenting or physical/emotional care.
- Psychological abuse, such as witnessing violence, name-calling, humiliation, control, social isolation, or destruction of property.
- Physical abuse, such as pushing, hitting, scratching, tying up, misuse of medication, or throwing objects.
- Sexual abuse, such as sexually intimidating language/behavior and any sexual acts without consent.
- Financial abuse, such as taking away a bank card, financial exploitation, or creating debts.
- Digital abuse, such as online harassment, sharing nude photos, or violating privacy.
- Harmful practices, such as forced marriage, abandonment abroad, female genital mutilation, or honor-related violence.

VEILIG THUIS



Contact

Veilig Thuis is always available and free of charge.
For crisis situations, our crisis service is available
24/7. In case of immediate danger, call 112.



Dokter Klinkertweg 30
8025 BS Zwolle



Veilig Thuis
0800 - 2000



www.vtij.nl



info@vtij.nl